

Your Reference:

Our Ref: Fol 3854

Date: 29 September 2014

Dear Mr M^cAll

Thank you for your Freedom of Information request of 7th September 2014.
You asked:

Please can you provide a copy of the DWPs 'Segmentation' guidance and regulations in full, regarding all aspects of its implementation, which is currently being implemented as of 2014 – including all assessment questions and guidelines for 'Segmentation', which have been issued to Jobcentre Plus Advisors. This scheme is currently being implemented and rolled out by Jobcentre plus in 27 locations on a 'voluntary basis'. This scheme and its implementation has been cited in the following UK media:

<http://www.independent.co.uk/news/uk/home-news/benefit-claimants-will-face-attitude-tests-to-determine-if-they-are--apprehensive-about-work-9716125.html>

The article referred to a trial designed to look at ways in which we might use a range of information to identify the most appropriate interventions for claimants. The extra information gathered will be used purely for analysis; it will not affect the claimants' benefits or the requirements placed on them. As such there are no specific 'segmentation' regulations.

I attach the draft guidance we have produced to support the staff involved in the trial. Please note that this is still being refined so the final product may differ from that attached.

If you have any queries about this letter please contact me quoting the reference number above.

Yours sincerely

DWP Central Fol Team

Your right to complain under the Freedom of Information Act

If you are not happy with this response you may request an internal review by e-mailing freedom-of-information-request@dwp.gsi.gov.uk or by writing to DWP, Central Fol Team, Caxton House, Tothill Street, SW1H 9NA. Any review request should be submitted within two months of the date of this letter.

If you are not content with the outcome of the internal review you may apply directly to the Information Commissioner's Office for a decision. Generally the Commissioner cannot make a decision unless you have exhausted our own complaints procedure. The Information Commissioner can be contacted at: The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow Cheshire SK9 5AF www.ico.gov.uk